Is Dervin’s Sense-Making approach a potentially fruitful framework for studying PIM? My position: Yes.

PIM is: Personal, individual, highly context/situation bound, idiosyncratic

So is information seeking and use, where Sense-Making has been used successfully.

- gappiness/discontinuity
- information as process
- verbings
- the individual moving through space and time
- individual as expert and theorist

Sources: